

Data security

Lane Health is committed to keeping your organization's data secure

Lane Health is committed to protecting the confidentiality, integrity and availability of all Protected Data that is created, collected, received, accessed, used, disclosed or maintained by Lane Health. Lane Health is also committed to compliance with applicable federal, state and local laws and regulations that govern the privacy and security of Protected Data. Such laws and regulations include, but are not limited to, HIPAA, which apply to Lane Health when it is acting in the capacity of a business associate to one or more Covered Entity health plans, and GLBA.

Lane Health follows the best industry practices to protect privacy and security, including:

1. Annual SOC2 Type 2 compliance audit
2. Annual external penetration testing for publicly available applications
3. All employee and contractor security awareness training and provided secure portable and mobile workforce computing environment:
 - a. latest software installed
 - b. up-to-date anti-virus and malware tools
 - c. encrypted storage for any sensitive data
4. Least privilege principle followed and access management to resources closely monitored
5. Third party vendors and supply chain evaluated for the risk in privacy, security and compliance
6. Ongoing monitoring for production environment, source code repositories and cloud run time environment
7. Continuous team training and embedding security as everyone's responsibility
8. Transparent partner and client relationship on peer-to-peer level to resolve and communicate issues quickly
9. Change management process to track all changes to production environment using software development life cycle
10. Incident response process to identify, document, assign and track any impactful issues in the production environment

Product-lending eligibility is verified by Argyle, an industry-leading 3rd party provider

Argyle connects to over 85% of the US workforce and covers entire demographics that credit bureau reports can't reach (e.g., gig workers, federal employees)¹. Argyle allows borrowers to share **selected** payroll records without leaving the Lane Health website and mobile application.

Lane Health uses Argyle to access income and employment data to verify employment and establish individual credit limits.

Argyle is compliant with the highest security and privacy standards

argyle

Argyle protects data using military-grade security standards. Argyle has completed its SOC 2 Type 2 examination for security, availability, and confidentiality and is audited annually. SOC 2 Type 2 is the most comprehensive certification within the Systems and Organization Controls (SOC) protocol. This successful SOC 2 Type 2 examination attests to stringent compliance with these standards over a six-month look-back period.

¹ [Alternative Data for Smarter Lending Decisions | Argyle](#)

² [Income and Employment Verification Services | Argyle](#)

³ [Security \(argyle.com\)](#)



LANE HEALTH

Healthier Futures. Healthier Finances.